

## Digital Service Technician

Chicago, IL

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Komori America Corporation is the US subsidiary of Komori Corporation - one of the world's largest manufacturers of printing equipment. We strive to create a working environment with customers, vendors, and employees where we enjoy working together for a common goal.

Kando - 'beyond expectations' - is our standard for the Komori brand.

**We are seeking a Digital Service Technician located in the Chicago, IL area.**

**Position Summary:** Travels to customer locations throughout the U.S. to install, maintain, upgrade, troubleshoot, diagnose, and repair Komori digital/inkjet printing presses.

**Essential Duties and Responsibilities include the following:**

- Perform on-site installation and configuration of hardware and software.
- Performs a full range of services including equipment and workflow analysis, equipment troubleshooting, equipment repairs and upgrades and maintenance training.
- Diagnose mechanical and system failures using established procedures and repairs as necessary
- Provide feedback of product issues to and maintain technical communications with Technical Service Manager.
- Acts as a communication link on unresolved technical problems/issues.
- Maintain in-house equipment for demonstration, testing and training purposes.
- Attend training classes as needed.
- Must be able to travel extensively at times.

### Job Summary

#### Company

Komori America Corp

#### Employment Term

Regular

#### Employment Type

Full Time

#### Salary and Benefits

We offer a top-of-the-line benefit package which includes medical, dental, vision, life, both long term and short-term disability, retirement plan with 100% employer match, paid time off and more! Your medical, dental and vision coverages are effective on Day 1 of employment. Overtime is paid after 8 hours of work each day and Saturdays, double time on Sunday. Time spent traveling counts towards calculation of overtime.

#### Required Education

Associate Degree

#### Required Experience

3 to 5 years

**Qualifications:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Education/Experience:**

Associates degree or equivalent training/experience or completion of an Electronics school or equivalent electronics training with three to five years of direct experience as a field technician.

**Language Ability:**

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

**Computer Skills:**

To perform this job successfully, an individual should have knowledge of Word Processing, Spreadsheet, and Database software. CAD experience is desired.

**Certificates and Licenses:** Valid driver's license.

**Work Environment:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this Job, the employee is regularly exposed to work near moving mechanical parts; risk of electrical shock; risk of radiation and vibration. The employee is frequently exposed to fumes or airborne particles. The employee is occasionally exposed to toxic or caustic chemicals. The noise level in the work environment is usually loud.

**Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee must frequently lift and/or move up to 75 pounds. Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to use hands to finger, handle, or feel; reach with hands and arms; stoop, kneel, crouch, or crawl; talk or hear and taste or smell. The employee is frequently required to stand; walk and climb or balance. The employee is occasionally required to sit.



It is the policy of Komori America Corporation not to discriminate against any employee or applicant for employment because of his or her race, color, religion, sex, sexual orientation, gender identity, national origin, or because he or she is an individual with a disability or protected veteran.

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#### Contact Information

If you are unable to apply online, you may send your resume directly to [dcraft@komori.us](mailto:dcraft@komori.us)